

**What is Pay by Text?**

Pay by Text is the easy-to-use web-based solution that lets customers park their vehicles and conveniently pay via mobile phone - no account or app set-up required

**How does it work?**

To use Pay-by-Text, you text a code to a phone number, enter your information, and choose your length of stay. Then, you enter your payment information and are on your way.

**What are the benefits?**

Pay-by-Text is a contactless way to pay for parking that doesn't require an app download. It also provides a text notification before your time expires.

**How can parking enforcement verify payment?**

Parking enforcement officers use handheld devices to look up records of valid parking payments.

**Can I print a receipt?**

No, you don't need to print a receipt to prove you paid. However, you can print a summary of your tickets on the [my.flowbirdapp.com](https://my.flowbirdapp.com) website.

**Can I stop a parking session?**

No, you can't stop a parking session once you've started it. You won't receive a refund for any unused time.